CHESTER FC SOCCER SCHOOL

FREQUENTLY ASKED QUESTIONS

How do I book?

All bookings and payments will be made online via Eventbrite. Places are limited and we will not be able to accept bookings on the day. Through booking online, you will be able to secure your chosen sessions and provide contact information. Once you have booked you will be asked to complete an online consent form.

What sessions are available?

You can book a full day (10am to 3pm) or a full week's course. Children will require a packed lunch each day.

Where do I bring my child on the day?

When you arrive at the venue please make your way to the entrance gate which will be clearly identified. Participants will have a temperature check, sign in for the sessions and wash their hands with the sanitiser provided. Any participant who has a temperature above 37.8 C will not be allowed to take part and a full refund will be given. If you are going to arrive late, please contact 07512 355396.

Can I stay and watch?

Unfortunately no parents or guardians will be allowed to enter the venue. This is to minimise the number of people on the site.

How will you be keeping my child safe?

We will be following current Government and FA guidance. Coaches are FA or UEFA qualified, DBS checked and have completed Emergency First Aid and Safeguarding training. Staff will be temperature checked on arrival and regularly sanitise their hands. Children will be placed in daily bubbles of not more than 16 children and one coach. They will remain in these groups for the duration of the session. Equipment will be sanitised before and after each session. We will keep a register and record for all sessions for NHS Test and Trace purposes.

What does my child need to bring with them?

Please ensure participants arrive ready to play in kit as there will be no changing

facilities available. Children will need football boots or trainers for , shin pads, waterproof clothing and a non-fizzy drink in a clearly labelled bottle. We also request children bring their own bottle of hand sanitiser if possible. Children will also require a packed lunch, again in a clearly labelled bag or lunchbox. Children do not need to wear face coverings.

What will children be doing during the sessions?

Participants will take part in a range of warm ups, skill development activities and games in line with current FA guidance.

What if my child needs assistance or suffers an injury?

Prior to attending you will be asked to complete an online consent form. This will confirm Community Trust staff can breach social distancing if your child requires first aid treatment or assistance with clothing or shoes. All staff will be wearing PPE with a face mask and gloves.

Where does my child go if he needs the toilet?

We will have designated toilets available within the venue which be disinfected regularly. One participant can visit the toilet at a time. Staff will have access to separate toilet facilities. Hand sanitiser will be provided to be used following each visit.

Where do I go to pick my child up?

All participants must be collected from the same point where they were dropped off. Sanitiser will be available for participants to wash their hands upon leaving. If you are running late or want to collect your child early, please contact 07512 355396.